CHATMERCE SUBPROCESSOR LIST

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Chatmerce uses third-party service providers to operate and provide its Services. Where these providers process personal data on behalf of Chatmerce in connection with providing the Services to merchants, they may act as subprocessors.

Current Subprocessors

OpenAI

Service: Artificial intelligence infrastructure

Purpose: Processing relevant conversation context, store information and other data necessary to generate AI-powered responses and provide AI functionality within Chatmerce.

Supabase

Service: Database and backend infrastructure

Purpose: Storage and processing of application data, merchant configuration, conversation information, session information, analytics, order attribution information and other data necessary to operate the Chatmerce Services.

Vercel

Service: Cloud hosting and application infrastructure

Purpose: Hosting, execution and delivery of the Chatmerce application, APIs and related server-side functionality.

Changes to Subprocessors

Chatmerce may add, replace or remove subprocessors as its Services and technical infrastructure evolve.

Where required by applicable data protection law or contractual obligations, Chatmerce will provide appropriate notice regarding material changes to subprocessors.

Chatmerce will require subprocessors that process personal data on its behalf to be subject to appropriate data protection and confidentiality obligations.

Contact

Questions regarding Chatmerce’s subprocessors or data-processing practices may be directed to:

Chatmerce

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